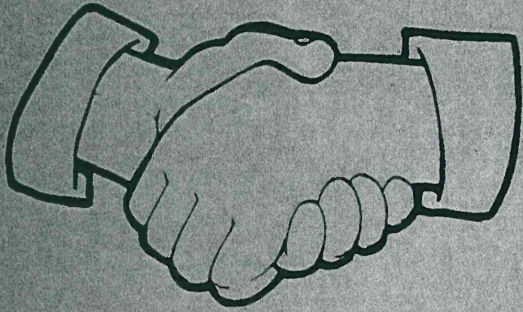


# Helping Hands

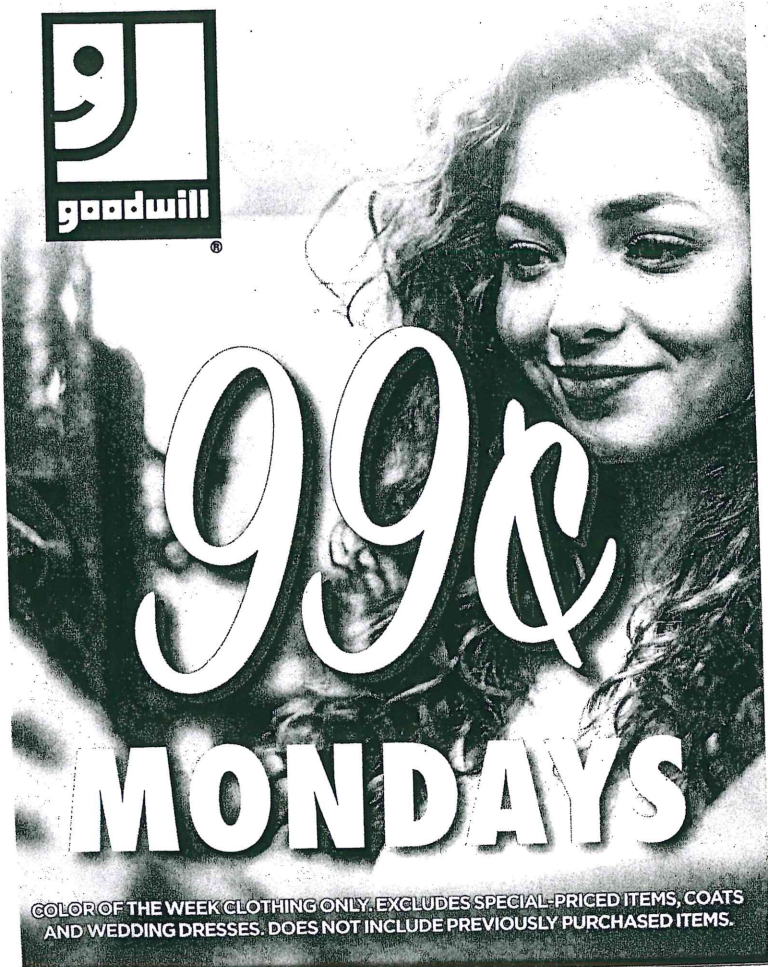


## Homeless Resource Manual

*Published by*

**Georgia Legal Services Program®**

Augusta Regional Office



# 99¢

# MONDAYS

COLOR OF THE WEEK CLOTHING ONLY. EXCLUDES SPECIAL-PRICED ITEMS, COATS AND WEDDING DRESSES. DOES NOT INCLUDE PREVIOUSLY PURCHASED ITEMS.

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*Maryland Properties  
7th & Broad  
95 m-f*

GEORGIA LEGAL SERVICES PROGRAM®  
209 SEVENTH STREET, STE 400  
PO BOX 2185  
AUGUSTA, GEORGIA 30903  
Telephone: 706-721-2327 1-800-248-6697  
Fax: 706-721-4847

REVISED JANUARY 2016

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Richmond County Health Department (Birth Certificates)  
 [to obtain birth certificates for births in  
 Richmond County, call 706-667-4335, the  
 Administrative Offices at 1916 North Leg Road]

Georgia State ID Cards are issued by the:

Georgia Department of Driver Services  
 3423 Mike Padgett Hwy  
 Augusta, GA 30906  
 Phone: 706-771-7815  
 1-678-413-8400 // 1-866-754-3687 (Central Call Center)  
 Website: www.dds.ga.gov

Georgia Department of Driver Services  
 4408 Evans to Locks Road  
 Evans, Georgia 30809  
 Phone: 706-860-3616  
 1-678-413-8400 // 1-866-654-3687 (Central Call Center)

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**Action Ministries Augusta**

P. O. Box 2001 (30903)

Augusta, GA 30901

[www.actionministries.net](http://www.actionministries.net)

[www.facebook.com/Action](http://www.facebook.com/Action) Ministries Augusta

Phone: 706-755-2419

Hours: 9:00 a.m. – 5:00 p.m., Mon. – Thur.

Svcs: assists with transitional housing for homeless families for a maximum of 2 years -call the intake line at 404-881-1991, ext 5608 or 1-888-206-7372; assists with permanent supportive housing for homeless with documented disability - call 706-755-2419. Smart Lunch, Smart Kid school break hunger relief initiative – contact Mark Hellman, executive director, at 770-905-9191 or [hellman@actionministries.net](mailto:hellman@actionministries.net). Veterans call 888-206-7372 or Hope Atlanta Intake line: 404-574-1681 regarding SSVF.

**ALAS (Asociacion Latina de Servicios del CSRA)**

P. O. Box 599

Augusta, GA 30903

Phone: 706-877-7707

Hours: please call for recorded message

Svcs: to help eliminate communication and cultural barriers between Hispanics and the rest of the community, the organization provides interpreters for area agencies and organizations and referrals to community resources, classes and workshops. Clinica Latina free walk-in clinic at St. Vincent de Paul facility.

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**American Work, Inc.**

1727 Wrightsboro Rd., Suite B

Augusta, GA 30904

Phone: 706-736-8170

Georgia Crisis Access Line: 1-877-678-7143

Hours: 8:00 a.m. – 7:00 p.m., Mon. – Fri.

Svcs: clinical services that include, but are not limited to, diagnostic assessments, crisis intervention, nursing, psychiatric assessments, and prescription psychiatric medications. Fees are based on a sliding scale.

**Antioch Ministries, Inc.**

1378 Laney Walker Blvd.

Augusta, GA 30901

Phone: 706-724-0995

Hours: 9:30 a.m. – 5:00 p.m. on Tues. & Thur.

Svcs: will assist Social Security and disability applications; provide budgeting classes, financial workshop and computer tutoring for seniors. Call first for an appointment for other classes offered in the healthcare field.

**Augusta Care Pregnancy Center**

P. O. Box 1775 (30903)

1298½ Broad Street

Augusta, GA 30901

Phone: 706-724-3733

Hours: 10:00 a.m. – 2:00 p.m., Mon. – Wed.

10:00 a.m. – 12:00 p.m., Thur. & Sat., closed Fri.

Second location is:

2915 Professional Parkway

Augusta, GA 30907

Phone: 706-868-3660

Hours: 9:30 a.m. – 1:00 p., Mon.-Fri.

Svcs: pregnancy counseling, free pregnancy testing, parenting classes, post-abortion support group, support group for abused women, housing referrals, healthy relationship classes

**Augusta/CSRA Habitat for Humanity**

P. O. Box 657 (30903)

1004 Walton Way

Augusta, GA 30901

Phone: 706-481-8681

Hours: 9:00 a.m. to 5:00 p.m., Mon.-Fri.

Svcs: builds low-cost housing for families in a low-income bracket; sweat equity hours and \$500.00 payment are required of each family partnering with Habitat; down payment due at closing.

The ReStore for purchase of tools, household goods, and building materials. Donations, call 706-481-8681, press 1.

**Augusta Housing Authority**

P. O. Box 3246 (30914-3246)

1435 Walton Way

Augusta, GA 30901

Phone: 706-724-5466

Hours: 9:00 a.m. – 5:00 pm. Mon.-Fri.

Svcs: housing assistance application process and waiting list for placement

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**Augusta Partnership for Children**

353 Telfair Street

Augusta, GA 30901

Phone: 706-721-1045

Hours: 9:00 a.m. – 4:30 p.m.

Svcs: Healthy Start Program for pregnant women, teens and management service system of care for juveniles; please call for screening

**Augusta Public Transit (APT)**

1535 Fenwick Street

Augusta, GA 30904

Phone: 706-821-1721

706-821-1819 ( Paratransit Service)

706-821-1497 (Rural Transport Service)

Hours: 6:00 a.m. – 8:30 p.m.

Svcs: Augusta Public Transit provides comprehensive public transportation services throughout Augusta-Richmond County; these services include nine fixed routes, ADA(Paratransit) service and the Richmond County Transit (rural transportation) service; the APT is compliant with ADA (Americans with Disability Act). No bus services on Sundays or holidays.

**Augusta Rescue Mission, partner of New Beginnings**

526 Walker Street

Augusta, GA 30901

Phone: 706-722-2058 and 706-738-2526

Hours: 8:00 a.m. – 5:00 p.m., Mon. – Fri. (office)

3:30 – 6:30 p.m. daily shelter check-in

7:00 p.m. – 8:00 p.m. chapel time

Svcs: shelter for homeless men, food, clothing, and counseling

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**Augusta Technical College****Office of Adult Literacy**

3200 Augusta Tech Dr., 300 Bldg., Room 305

Augusta, GA 30906

Phone: 706-771-4131

Hours: 8:30 a.m. -6:30 p.m., Mon.-Thur. (office)

8:30 a.m. – 2:30 p.m. Fri. (Office)

Svcs: The Office of Adult Literacy offers basic literacy instruction; remedial education in reading, language and math; GED preparation; conversational English, English as a second language (ESL), tutoring for those who cannot read or write

**Augusta Vet Center****Readjustment Counseling Service**

2050 Walton Way, Suite 100

Augusta, GA 30904

Phone: 706-729-5762; 1-800-273-8255

Web: www.vetcenter.va.gov

Hours: Normal working hours are 8:00 a.m. to 4:30 p.m., Mon.-Fri.

Svcs: center serves veterans and their families by providing a continuum of quality care; care includes professional readjustment counseling, community education, outreach to special populations, the brokering of services with community agencies, and providing a key access link between the veterans and other services in the U.S. Department of Veteran Affairs

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**Augusta Warrior Project****Kroc Center "First Stop"**

1765 Broad St.

Augusta, GA 30904

Phone: 706-951-7506, 706-863-4933 (fax)

Web: [www.augustawarriorproject.org/contact.php](http://www.augustawarriorproject.org/contact.php)

Hours: 8:30 a.m. – 4:30 p.m.

Svcs: connecting warriors with resources and employment; a warrior is anyone that has served or is serving in the Armed Forces.; assists with VA benefits, GI bill benefits, job and housing searches; may pay all or a portion of the services expenses of people whose heating has been or is at risk of being shut off call for an appointment

**Bethel Food Pantry***d/b/a Superlative Women Initiative, Inc.*

1816 Walker Street

Augusta, GA 30904

Phone: 706-733-8388

Contact Person: Ms. Thomasina Stewart

Hours: 9:00 a.m.-2:00 p.m. (office hours)

4:30 p.m. – 6:30 p.m. for food distribution

Svcs: provide emergency food every Friday to low income individuals and families; clothing also available; also provide life skill classes for women, VITA site, volunteer income tax preparation during tax season free of charge

**Bayvale Baptist Church**

2240 Bayvale Rd.

Augusta, GA 30909

Phone: 706-733-8128

Hours: 5:00-6:00 p.m. on Wednesday

Svcs: food pantry - food given out by appointment only on Wed. between 5:00-6:00 p.m.

**Berry Center, Inc.**

(Serving Adults with Special Needs)

3017 Walton Way

Augusta, GA 30909

Phone: 706-738-6792

Hours: 8:00 a.m.-3:00 p.m., Mon.-Fri.

Svcs: daycare for adults (age 18 and above) with special mental/physical needs

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**Beulah Grove Community Resource Center, Inc.**

P. O. Box 3742 (30914)

1446 Lee Beard Way

Augusta, GA 30901

Phone: 706-722-4999 (Resource Center)

706-724-6763 (Lamar Med. Ctr. 8 a.m. – 5 p.m.)

Hours: 9:00 a.m. – 2:00 p.m. (office hours)

4:30 p.m. – 6:30 p.m. for food distribution

Svcs: referrals, health clinic, financial assistance for food, clothing, senior activities; after school program (tutoring for ages 6-17); food pantry and clothing bank; Picture ID, Social Security card and proof of income are required

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**Bible Deliverance Temple/Another Chance Ministry**

1855 Fenwick Street

Augusta, GA 30904

Phone: 706-736-1600

Hours: 9:00 a.m. – 5:00 p.m.

Svcs: on the last Thursday of the month, food is dispensed, clothing on emergency basis; life skills for children; call first

**Bon Air Apartments**

2101 Walton Way

Augusta, GA 30904

Phone: 706-738-0781

Hours: 8:00 a.m. – 5:30 p.m., Mon.-Thur.

8:00 a.m. – 3:30 p.m., Fri.

Svcs: retirement residence, HUD program for low-income, elderly/disabled/handicapped

**Broad Street Ministries**

20 Broad St.

Augusta, GA 30901

Phone: 706-722-5999

Hours: 9:00 a.m.-5:00 p.m.

Svcs: food pantry on Tue. and Thu., 10:00 a.m. – 2:00 p.m. (40 clients per day) need photo ID and Social Security card; women's mentoring program; coat and blanket/holiday help; children's program

**Catholic Social Services**811 12<sup>th</sup> Street.

Augusta, GA 30901

Phone: 706-722-3661

Web: [www.ccsaugusta.com/site/index.pjp](http://www.ccsaugusta.com/site/index.pjp)

Hours: 9:00 a.m. – 3:00 p.m., Mon.-Fri.

Svcs: assists with food, clothing, prescriptions, and local transportation, emergency assistance with shelter, rent, utilities and long distance transportation; emergency shelter referrals; non-skid shoes/steel-toed boots and socks with employment referral (Employment Empowerment Program)

**CSS (Catholic Social Services) Thrift Store:**

2108 Broad Street

Augusta, GA 30901

Phone: 706-737-8286

Hours: 9:00 a.m. – 3:45 p.m. Mon.-Fri. and

10:00 a.m. – 4:00 p.m. on Sat.

**Charlie Norwood VA Medical Center**

Uptown Division – Wrightsboro Road

1 Freedom Way, Rm. 3D107-108, UD

Augusta, GA 30904

Phone: 706-733-0188, ext. 6338 or ext. 7617

VA Crisis Hotline: 1-800-273-8255, press 1

Hours: 8:00 a.m. – 4:30 p.m., Mon.-Fri.

Svcs: assessment and referral based on veteran's need: medical and mental health evaluations and care; substance abuse treatment, referral to Voc Rehab for employment assistance; referral to supportive housing programs, VA-related facilities when available and community

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agencies; outreach to engage chronically homeless veterans and close management to address barriers to housing and to ensure basic needs are met (food, clothing, emergency shelter) HCHV Program (Healthcare for Homeless Vets) To access services, get in touch with a Homeless Veteran Program Coordinator. They are responsible for helping homeless Veterans access VA and community-based help. Ms. Beverly Knighten is a Program Manager at the VA; and Veteran's Justice Outreach (VJO) for civil matters

**Christ Community Health Services Augusta**

1226 D'Antignac Street and 127 Telfair Street

Augusta, GA 30901

Phone: 706-922-0600

Web: <http://www.cchsyaugusta.org>Old Towne Health Center

Hours: 8:30 a.m. – 5:00 p.m. Mon. and Fri.

8:30 a.m. – 7:00 p.m. Tue and Thurs.

9:00 a.m. - 5:00 p.m. on Wed.

**Laney Walker Health Center**

1226 D'Antignac Street

Augusta, GA 30901

Hours: 8:30 a.m. – 5:00 p.m. Mon. and Fri.

8:30 a.m. – 7:00 p.m. Tue. and Thur.

1:00 p.m. – 5:00 p.m. Wed. (Physical Therapy Only)

Svcs: CCHSA is a primary care facility specializing in family practice, internal medicine, pediatrics, HIV/AIDS and women's health; fees based on a sliding scale per uninsured applicant

**Clothes Closet at Mead House, The**430 8<sup>th</sup> Street

Augusta, GA 30901

Phone: 706-724-9641

Hours: 10:00 a.m. – 1:00 p.m., Tue, Wed., and Thur.

Svcs: provide ladies, men and children clothing, as well as shoes, belts and handbags

**Christ the King Lutheran Church/Mosaic Church**

478 Columbia Industrial Boulevard

Evans, Georgia 30809

Phone: 706-650-9187

Svcs: food pantry every 3rd Sat. – 10:00 a.m. to noon official photo required, prayer, high blood pressure and blood sugar screenings, diapers, hair cuts, job resource (help in job connection, resume building and interviewing skills) GED and other community resources, teen monitoring, mental health connection and dental resource connection

**CSRA Regional Commission/Aging and Disability Resource Connection**

3023 Riverwatch Pkwy., Suite A

Augusta, GA 30907

Phone: 706-210-2018

Hours: 8:30 a.m. to 5:30 p.m.

Svcs: employment, education and training opportunities to eligible youth (14-21), adults (18 and older) and dislocated workers in Richmond and Burke Counties; eligibility is based on guidelines established under the Workforce Investment Act (WIA)

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**Department of Family and Children Services**

P. O. Box 2777 (30903-2777)

520 Fenwick Street

Augusta, GA 30901

Website: <https://dfcs.dhs.georgia.gov>

Phone: 1-877-423-4746 (toll free number)

1-888-774-0152 Child & Adult Protective Service

Hours: 7:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: Temporary Assistance to Needy Families (TANF); Food Stamps (SNAPS) Medicaid; Adult Medicaid for the Aged, Blind or Disabled; Child Care; Child/Adult Protective Service; abuse, and/or neglect; referrals to appropriate partner agencies; customers applying for TANF are referred to our Employment Service Program for evaluation of work readiness and/or training needs assessment; support service for those in the Employment Service Program include transportation, clothing, child care, eye glasses, car insurance, and incidentals needed to accept and maintain employment

**Domestic Violence Intervention Center (aka SAFE Homes of Augusta)**

P. O. Box 3187

Augusta, GA 30914-3187

Phone: 706-736-2499 (24-hour hotline, daily)

Hours: 8:00 a.m. – 4:00 p.m. Mon.-Fri. (Office)

Svcs: provide battered women shelter, legal advocacy, life skills, support groups, parent and children programs, counseling

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**Downtown Cooperative Church Ministries (DCCM)**

(The Mead House)

P.O. Box 2482 (30903)

430 8<sup>th</sup> Street

Augusta, GA 30901

Phone: 706-722-3530

Hours: 11:00 a.m. – 12:30 p.m., Mon.-Fri.

Svcs: food pantry, serve first 75 persons

**Druid Park Community Health Center**

(a division of Miracle Making Ministries)

1125 Druid Park Drive

Augusta, GA 30904

Phone: 706-738-0455

Hours: 8:00 a.m. – 4:30 p.m. Tue., Wed., and Thur.

Mon., Fri. and Sat. hours vary

Svcs: primary healthcare for persons with no insurance or under insured; call first for an appointment

**East Augusta Community Development Corp.**

1011 12<sup>th</sup> Street

Augusta, GA 30901

Email: [eastagucdc@aol.com](mailto:eastagucdc@aol.com)

Phone: 706-722-7969

Hours: 9:30 a.m. – 5:30 p.m., Mon. – Fri.

Svcs: homebuyer, budget and credit counseling

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**Easter Seals East Georgia, Inc.**

P. O. Box 2441 (30903)

1500 Wrightsboro Road

Augusta, GA 30904

Phone: 706-667-9695

Hours: 8:00 a.m. – 4:00 p.m., Mon.-Fri.

Svcs: vocational evaluation, training disabled people for work; sheltered workshop; field service, specific skills training (computer, custodial, driver's ed., customer service, cashier)

Phone: 706-364-6548 (The Way Home Program)

Svcs: a matched savings program for first-time home buyers

Phone: 706-722-2207 (Low Income Energy Asst. Pgrm.)

706-945-1616 (Weatherization Assistance)

706-364-6548 (Foreclosure Prevention)

706-733-3152 (Prescription Assistance)

**Faith Outreach Christian Life Center, Inc.**

2664 Willis Foreman Road

Hephzibah, GA 30815

Phone: 706-261-5043

Hours: 10:00 a.m. – 1:45 p.m., Mondays

Svcs: food, clothing and referrals on Mondays, please leave a message so that your call may be returned

**Family Initiative of the CSRA**

1904 Highland Avenue

Augusta, GA 30904

Phone: 706-925-2005 (Office)

Web: [familyinitiativecsra@yahoo.com](mailto:familyinitiativecsra@yahoo.com)

Hours: 10:00 a.m. – 4:00 p.m., Mon.- Fri.

Svcs: bilingual services (translation, document preparation, interview and communication skills) Spanish and English 101 courses; consulting services (youth and adults) job skills – adults and youth (office etiquette, computer course and job preparation) Homeless Program (rent and mortgage assistance, energy and utilities assistance, etc.) agency referral (Spanish and English Services)

**Economic Opportunity Authority, Inc. (EOA)**

343 Telfair Street

Augusta, GA 30901 (main office)

Phone: 706-724-0701

706-722-0493

Hours: 8:30 a.m. – 5:00 p.m. Mon. – Fri.

Svcs: emergency assistance including food; eviction prevention; utility assistance; landlord mediation; personal care items, and resource locating/referrals

**730 East Boundary Street**

Augusta, GA 30901

Phone: 706-724-8588 (Supportive Housing and Shelter Plus Housing) supportive/transitional housing and rental assistance

**Kroc Center**

1833 Broad Street

Augusta, GA 30904

Phone: 706-922-8354 (Supportive Services for Veterans' Families)

Hours: 8:30 a.m.- 5:00 p.m. Mon. through Fri.

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**Family Promise of Augusta**  
(formerly *Interfaith Hospitality Network*)

2177 Central Avenue

Augusta, GA 30904

Phone: 706-364-4462 or 364-4463 (call first)

Hours: 8:30 a.m. – 4:30 p.m., Mon.-Fri.

(No drop-ins, by appointment only)

Svcs: shelter for families with children (no adults without children); screening for criminal backgrounds, alcohol and drugs on all adults. If accepted, the program provides meals, transportation, cost-free day care, life skills and parenting classes, limited transitional housing, provide homeless letters for families

**First Baptist Church**

3500 Walton Way

Augusta, GA 30909

Phone: 706-733-2236

Hours: 8:30 a.m. - 4:30 p.m. Mon.-Fri.

Svcs: food pantry, limited financial service for rent/utilities (apply in person-ID required)

**Foster Grandparent Program and Senior Companion Program**

218 Oak Street North, Suite L

Augusta, GA 30909

Phone: 706-826-4480, ext. 340 or 342

Hours: 8:30 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: stipend volunteer programs for low-income persons age 55+ to help children and seniors with skills development and job referrals

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**Friendship Center**

1720 Central Avenue

Augusta, Georgia 30904

Phone: 706-736-4339

Hours: 8:30 a.m. – 2:30 p.m.

Svcs. referrals only, no walk ins; referrals from mental health professionals, i.e. Serenity Behavioral Health Systems, psychiatrists, psychologists, and so forth; empowerment groups meet with individuals recovering from depressions, low self-esteem, substance abuse; individual must be able to function in a group setting; Medicaid covers some transportation

**GAP Ministries**

(Greater Augusta Presbyterian and Disciples of Christ)

P. O. Box 901

Augusta, GA 30903

Phone: 706-722-4408

Hours: 10:00 a.m. – 3:00 p.m. – office open on Wed, Thur. and Fri.

9:30 a.m. – 12:00 p.m. ministries provided only during these hours on Thursday

Svcs: food pantry, agency referrals, meals, photo IDs, transportation to DMV for IDs; bus tickets to Social Security Office; Narc Anonymous meetings held weekly; help in applying for Social Security card and replacement, birth certificates and prescription medicine (generic); one-week day camp in the summer; Sunday night service includes a meal from 6:00 p.m.– 8:00 p.m.

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**Garden City Rescue Mission**

828 Fenwick Street

Augusta, GA 30901

Web: [www.gardencityrescuemission.com](http://www.gardencityrescuemission.com)

Phone: (706) 724-6960

Hours: 9:00 a.m. – 5:00 p.m. (Mon.-Fri. Office)

3:30- 6:00 p.m. daily (shelter check-in)

3:15- 6:00 p.m. (for elderly check in)

2:00- 4:00 p.m. check in for all on Sunday

Svcs: overnight shelter for men, single women and women with children 5 years or younger; must have picture ID or shelter clearance pass; mother will need their child's birth certificate; women's shelter is not open every night; please call for days; service to our shelter clients include clothing, counseling, breakfast/evening meals; telephone and restroom services available daily

**Georgia Department of Labor**

601 Greene Street

Augusta, GA 30903

Phone: 706-721-3131

Web: [www.dol.state.ga.us](http://www.dol.state.ga.us)

Hours: 8:30 a.m. – 4:30 p.m.

Svcs: for job search and unemployment benefits; TOPPSTEP; assistance to overcome employment barriers relating to criminal offenses; provides wage forms in cases needing proof of income

**Georgia Department of Labor Rehabilitation Services**

3112-A Washington Road

Augusta, GA 30907

Phone: 706-650-5638

Hours: 8:00 a.m. – 4:30 p.m., Mon.-Fri.

Svcs: assist people with disabilities to work by meeting workforce needs, service provided to eligible individuals who can, want to and will go to work

**Georgia Department of Public Health**

(aka *Richmond County Health Department*)

950 Laney-Walker Blvd. (Clinic)

Augusta, GA 30901

Phone: 706-721-5800 or 706-721-5946

1916 North Leg Road

Augusta, GA 30904

Phone: 706-667-4335 for Vital Records (birth or death certificates)

706-667-5234 for Environmental Health

706-790-0661 for South Augusta Clinic

Hours: 8:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: primary medical care for the poor; Child Healthcare screens, exams, dental services, immunizations Children's First Case Management, qualified families can voluntarily participate in programs to connect with services and resources needed: 1st Care – a program for qualifying high risk infants, birth to 1 year of age; C1s – a program for qualifying children, birth to five years of age; Children's Medical Services – a program for children with qualifying diagnosed medical conditions, birth to age 21; Women's Healthcare Medicaid, WIC-Women

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Infant and Children Program, STD (sexually transmitted disease) investigation and diagnosis, treatment, HIV testing, and prevention of TB, Adolescent Health-peer counseling, abstinence education, birth control, mentoring, Parent Education Program and the Ryan White Program

**Georgia Regents University, College of Dental Medicine  
(formerly MCG Dental Clinic)**

1430 John Wesley Gilbert Drive  
Augusta, GA 30912

Phone: 706-721-2371

Web: [www.georgiahealth.edu/dentalmedicine](http://www.georgiahealth.edu/dentalmedicine)

Hours: 8:00 a.m. – 1:00 p.m., Mon.-Fri.

Svcs: provides low cost dental services for the needy; residents of the dental school seek to further their knowledge of dentistry by taking care of individuals in our community who have complex dental needs; screening packets must be completed and sent back to determine if applicant may be a candidate for the program; fees will be determined according to treatment and their needs; the emergency dental clinic is a limited daily clinic for those patients in pain and in need of emergency treatment; call and follow the automated instructions for emergency clinic

**Georgia Legal Services Program®**

P. O. Box 2185 (30903)

209 Seventh Street, Suite 400

Augusta, GA 30901

Phone: 706-721-7282, ext. 2327

Hours: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: legal help to eligible persons, including low income people and all senior citizens 60 years of age and older regardless of income; homeless prevention

**Good Samaritan (Respite for Homeless)**

2110 Broad Street

Augusta, GA 30904

Phone: 706-264-2600

Hours: 9:30 a.m. – 5:30 p.m., Mon.-Fri.

Svcs: social service and social welfare through referral by Coordinated Health Service (see page 50)

**Goodwill Industries**

Job Connection

3179 Washington Rd.

Augusta, GA 30907

Phone: 706-447-5195

Hours: 8:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: assists with GED preparation, vocational training, career assessment and development. Qualified applicants may enroll at Helms College for culinary training and other careers.

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Kroc Center Job Connection

1755 Broad Street

Augusta, GA 30904

Phone: 706-364-3714

Hours: 8:00 a.m. – 5:00 p.m., Mon.-Fri.

Job Connection

3120 Peach Orchard Rd.

Augusta, GA 30906

Hours: 8:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: assist with vocational training, career assessment and development, job readiness/placement

Working Solutions

Contact person: Angela Collins (706-790-8500) or email: [acollins@goodwillworks.org](mailto:acollins@goodwillworks.org)

Contact person: Elsa C. Bustamante, MSM. Hispanic Services Coordinator, [ebustamante@goodwillworks.org](mailto:ebustamante@goodwillworks.org)

Svcs: serving the homeless population; employment and job training; for enrollment, please provide an up-to-date, state issued ID card, Social Security card and homeless verification letter

**Harrisburg Family Healthcare**

423 Crawford Ave.

Augusta, GA 30904

Phone: 706-496-3885

Hours: 9:00 a.m. – 12:00 noon on Fridays

9:30 a.m. – 4:00 p.m. Tue.-Thur.

Svcs: family/general practice; primary healthcare, \$30.00 fee, fees charged on sliding scale

**Head of the Giant Ministry**

P. O. Box 1411

Augusta, GA 30903

Phone: 706-432-9434

Hours: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: shelter for homeless men and women, including women with children 5 years old or younger; will provide up to 90 days of shelter; will provide clothing, meals, job training, transportation support in conjunction with other partnering agencies

**Healthcare for Homeless Vets (HCHV) Program**

*See Charlie Norwood VA Medical Center in this booklet*

**Hope House, Inc.**

P. O. Box 3957 (30914)

2205 Highland Ave.

Augusta, GA 30904

Phone: 706-737-9879

Web: [www.hopehouseaugusta.org](http://www.hopehouseaugusta.org)

Hours: 24 hours/7 days a week

Svcs: long-term residential therapeutic program for women with co-occurring mental illness and chemical abuse addiction, and their children; are allowed to remain with them in housing provided by Hope House as they complete program, emphasis is also placed on treating expecting and post-natal women with substance abuse disease

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**Hope N Faith, Inc.**

P. O. Box 154

Augusta, GA 30903

Phone: 706-877-3480, Regina Howard-Sims

Web: [HOPENFAITHINC@LIVE.COM](mailto:HOPENFAITHINC@LIVE.COM)<http://www.facebook.com/hopenfaith2012>

Hours: 10:00 a.m. – 4:00 p.m.

Svcs: referrals to VISION USA provides free eye exams to eligible, low-income individuals; services are donated by volunteer optometrists; please leave contact information for a return call

**Interfaith Hospitality Network***See Family Promise of Augusta***Julie's House, Inc.**

3850 Washington Rd., Ste. 1C

Augusta, GA 30907

Phone: 706-836-2781

Hours: 10:00 a.m. – 5:00 p.m. Wed., Thur., Fri  
10:00 a.m. – 2:00 p.m. on Saturdays

Svcs: provide shelter for homeless women with children in Columbia County; persons may stay up to 24 months allowing them opportunity to get on their feet and become self-sufficient; must have picture ID, proof of income and social security numbers for children; will undergo drug screening and background check; The Making Ends Meet Thrift Store provides clothing and toiletries.

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**J.W.C. Helping Hands**

2050 Bolt Dr.

Augusta, GA 30901

Phone: 706-722-3066

Hours: 10:00 a.m. – 2:00 p.m., Mon. &amp; Wed. (call first)

Svcs: information source for homeless, local bus tickets, assistance for food/rent/utilities if funds available; intake and referrals; Tue. and Thu. from 10:00 a.m. – 12:00 noon, food given out (bring your own bag)

**Kids Restart, Inc.**

1751 Broad Street

Augusta, GA 30904

Phone: 706-828-0180

Hours: 9:00 a.m. – 3:00 p.m.

Svcs: most families are referred by the Richmond County Department of Family and Children Services; these families are at risk of having children taken into foster care; receive parenting classes, homework/tutoring help, family enrichment activities and referral services; the goal of this program is to give families the tools they need to stay together and that children do not enter into foster care

**Koinonia Community Development Corporation**

516 Forsythe St.

Augusta, GA 30901

Phone: 706-722-8544

Hours: 10:00 a.m. – 4:00 p.m., Mon.-Fri.

Svcs: clothing closet; an emergency food pantry; summer enrichment program for ages 4 to 12, and summer employment depending on grants

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**Lamar Medical Center, The (LMC)***Formerly Center for Community Health & Beulah Grove Resource Center*

1448 Lee Beard Way

Augusta, GA 30901

Phone: 706-828-7468

Hours: 9:00 a.m. – 5:00 pm., Mon. – Fri.

Svcs: primary health care clinic

**Light of the World Neighborhood & Economic Dev., Inc.**

1882 Alabama Rd.

Augusta, GA 30901

Phone: 706-828-7736

Hours: 8:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: food/clothing in emergency situation

**Living Word Christian Center**

3018 Old McDuffie Rd.

Augusta, GA 30906

Phone: 706-798-0123

Hours: 9:00 a.m. – 5:00 p.m. Tue. – Thur.

Svcs: food pantry on Tue. and Thur. from 9:30 a.m. – 11:30 a.m.

**Lydia Project, The**

1369 Interstate Parkway

Augusta, GA 30909

Phone: 706-736-5467 877-593-4212

Web: [thelydiaproject.org](http://thelydiaproject.org)

Svcs: support services, rent, utility, medical supplies, and

prescription assistance for women currently receiving cancer treatment; must have current cancer diagnosis; physician referral required for financial and lodging services

**Master's Table, The (aka Soup Kitchen)**

842 Fenwick St.

Augusta, GA 30901

Phone: 706-722-0607

Hours: 7:30 a.m. – 3:30 p.m., Mon.-Fri. (office)

Svcs: soup kitchen serves a free meal to the homeless and needy from 11:00 a.m. – 12:30 p.m. daily, including holidays

**Maxwell House**

102 Greene St.

Augusta, GA 30901

Phone: 706-724-1927

Hours: 10:00 a.m. – 5:30 p.m., Mon.-Fri.

Svcs: provide safe housing and services for homeless persons with a documented disability; please call for an appointment

**Medical Associates Plus at Belle Terrace Health Services Center**

2467 Golden Camp Road

Augusta, GA 30906

Phone: 706-790-4440

Web: [www.mapbt.com](http://www.mapbt.com)Hours: 7:00 a.m. – 7:00 p.m. Mon.-Thur.  
8:00 a.m.-12:00. p.m., Fri.

Svcs: primary and dental healthcare; women's health and pharmacy (fees based on income)

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**Mercy Ministries**

1739 Fenwick St.

Augusta, GA 30904

Phone: 706-737-0242 (ofc) 706-737-7994 (Day Center)

Hours: 5:30 a.m. to 5:00 p.m. Mon. - Fri.

Svcs: safe haven; use of computers, fax, phones, mailing address, laundry, showers; help with birth certificates and identification cards; food drive on Tue. and Fri.

**Miracle Making Ministries, Inc.**

1127 Druid Park

Augusta, GA 30901

Phone: 706-736-6394 (leave message please)

Hours: 9:00 a.m. - 5:00 p.m.

Svcs: services are open to all residents of the CSRA; upon completion of an application, benevolent assistance (rent, utility, food, resumes, etc.) is available to all eligible persons

**MLAP (The Military Legal Assistance Program) of the State Bar of Georgia**Contact MLAP at 404-527-8765 or e-mail: [mlap@gabar.org](mailto:mlap@gabar.org). It is best to have all relevant materials available when you call. If you have a situation where you might need a lawyer admitted to practice in a state other than Georgia, please contact the State Bar of Georgia Project at [probono@gabar.org](mailto:probono@gabar.org) or 404-527-8763

Svcs: assist service members and veterans by connecting them to State Bar members who are willing to provide free or reduced-fee legal services

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veterans (no children) Supportive services include meals, transportation, counseling, employment training, computer literacy, health and nutrition education, financial management; life skills training, character development, information and referral to domestic violence and sexual trauma counseling, counseling services at VA, case management and other services assessed as an integral part of a resident's plan

**Point, The**

828 Fenwick Street

Augusta, GA 30901

Phone: 706-631-7609

Hours: 10:00 a.m. -3:00 p.m.

Email: [virginia@thepointaugusta.org](mailto:virginia@thepointaugusta.org)

Svcs: transitional shelter for young single women (age 19-24) with and/ or without children

**Project Access (Richmond County Medical Society)**

2612 Commons Blvd.

Augusta, GA 30909

Phone: 706-733-5177

Web: [www.rcprojectaccess.org](http://www.rcprojectaccess.org)

Hours: 10:00 a.m. - 4:30 p.m. Mon. - Fri.

Svcs: Project Access is an outreach program of the Richmond County Medical Society which assists the uninsured and indigent people of Columbia and Richmond counties; please call the above telephone number for detailed information

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**New Beginnings Outreach  
Of New Life Church**

525 Watkins Street

Augusta, GA 30901

Phone: 706-738-2526

Hours: 7:30 a.m. - 10:00 a.m. (every 1<sup>st</sup> and 3<sup>rd</sup> Sat.)

Svcs: New Beginnings is a Christ-based non-profit organization with the mission of helping people to start over; assists those in need and help them to gain the skills needed to create a better life for them and their families; help with food, clothing, in seeking employment opportunities

**New Bethlehem Community Center**

1336 Conklin Ave.

Augusta, GA 30901

Phone: 706-722-0086

Hours: 9:00 a.m. - 5:00 p.m. Mon. - Thur.

Svcs: food pantry and clothing every 3<sup>rd</sup> Wednesday, free GED program on Mon. and Wed.; program for senior citizens 60 years and over on Tue. and Wed., including receiving a free meal, and an after school program in partnership with A. R. Johnson High School and through the Boys and Girls Club**Parkway Place**

1339 Interstate Parkway

Augusta, GA 30909

Phone: 706-868-8878

Email: [info@parkwayplace.org](mailto:info@parkwayplace.org)

Hours: 9:00 a.m. - 5:00 p.m. Mon.-Fri.

Svcs. housing and supportive services for homeless female

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**Rape Crisis & Sexual Assault Services**

University Hospital

1350 Walton Way

Augusta, GA 30904

Phone: 706-724-5200 (24-hour hotline)

Hours: 8:30 a.m. - 5:00 p.m., Mon.-Fri. (office)

Svcs: victim advocates are available 24 hours/7 days a week; support groups, crisis counseling, community education programs, children's prevention programs, victim advocacy, and hospital accompaniment to area emergency rooms and clinics, promotion of survivor's rights to know and choose possible courses of action, information and referral to community resources

**Richmond/Burke Job Training Authority, Inc.**

P. O. Box 1446

Augusta, GA 30903

Phone: 706-721-1858 (call for information)

Hours: 8:30 a.m. to 4:30 p.m. Mon. - Fri.

Svcs: employment, education and training opportunities to eligible youth (14-21) adults (18 and older) and dislocated workers in Richmond and Burke counties; eligibility is based on guidelines established under the Workforce Investment Act (WIA)

**Richmond County Board of Education  
School Social Work Services**

864 Broad St., First Floor

Augusta, GA 30901

Phone: 706-826-1000

Hours: 8:00 a.m. - 5:00 p.m., Mon.-Fri.

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Svcs: instructional and supportive programs for homeless children and youth in Richmond County to include school supplies, after school and summer tutoring, counseling and school-related transport assistance

### **Richmond County Health Department**

*See Georgia Department of Public Health in this booklet*

### **SAFE Homes of Augusta**

*See Domestic Violence Intervention Center in this booklet*

### **St. Stephens Ministry Of Augusta, Inc.**

P. O. Box 2044

Augusta, GA 30903

Phone 706-722-7092

Hours: 9:00 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: service provided only for HIV/AIDS positive individuals and family; transitional housing; emergency medication assistance program for short-term limited assistance; may assist with rent/mortgage/utilities in crisis situation if funds are available, local bus tickets when available; legal assistance; food pantry; thrift store

### **St. Vincent DePaul/Coordinated Health Service**

438 8<sup>th</sup> St.

Augusta, GA 30901

Phone: 706-722-3535

Hours: 9:00 a.m. – 3:00 p.m., Mon.-Fri.

Svcs: preventive and primary healthcare, some specialty medical care, healthcare referrals, and outreach

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### **Salvation Army**

P. O. Box 2523

Augusta, GA 30903

1384 Greene St.

Augusta, GA 30901

(This location will house homeless men and women and the CSRC men's drug and alcohol program)

Phone: **706-364-7291** for women and children's shelter, homeless case management, homeless clothing vouchers  
**706-826-7933** for men's shelter, soup kitchen, men's drug and rehabilitation program, family thrift stores, and auto auction

**706-364-4088** applications for women's job skills training held at Eve Street location

Hours: 9:00 a.m. – 11:30 a.m., 12:30 p.m.-4:30 p.m. Mon-Fri.  
4:15 p.m. – 4:45 p.m., Sun. soup kitchen  
5:30 p.m. – 6:00 p.m., Mon.-Sat. soup kitchen  
6:30 p.m. – 8:30 p.m., daily shelter check-in for men (married couples with children or singles with children can check any time to see if shelter is available)

Svcs: emergency shelter, soup kitchen, substance abuse rehabilitation, clothing family thrift store, auto auction and job skills training programs

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### For Clients with an Address:

P. O. Box 921

Augusta, GA 30903

1765 Broad St. (First Stop Center at Kroc Center)

Augusta, GA 30904

Phone: 706-922-8330

Hours: 8:30 a.m. – noon and 1:00 – 4:30 p.m. for assessment and appointment scheduling

9:00 a.m. – noon and 1:00 -3:00 p.m. for client appointments; this is an appointment-based facility; walk-ins will not be served unless time permits and all needed documentation is presented; please call for an appointment

Svcs: *Project Share Program* may provide assistance with utility bills. Case management, rent and utilities, clothing, food boxes, Christmas assistance, emergency aid for flood/fire victims, seasonal assistance; referrals to other agencies; employment support, mental health service; foreclosure prevention, home ownership education; veterans service and more

SOAR: assists with SSA/SSI disability cases for the homeless and those at risk; must meet listing, no dual representation, fee waived

Phone: 706-364-7921, Gailer Baity]

Email: [gailer.baity@uss.salvationarmy.org](mailto:gailer.baity@uss.salvationarmy.org)

Serving: Richmond, Burke, Glascock Counties

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### **Serenity Behavioral Health Systems**

3421 Mike Padgett Hwy.

Augusta, GA 30906

Phone: 706-432-4800

Hours: 8:30 a.m. – 5:00 p.m., Mon.-Fri.

Svcs: PATH Program-Bridge to Recovery provides assistance for mental health, mental retardation, development disabilities, and substance abuse service for homeless, at-risks, and Augusta outreach to community

### **Shiloh Comprehensive Community Center**

1635 15<sup>th</sup> St.

Augusta, GA 30901

Phone: 706-738-0089

Hours: 9:00 a.m. – 5:00 P.M., Mon.-Fri.

Svcs: to improve the quality of life in Augusta's inner city, using an inter-generational model to provide academic enhancement programs to at risk youth; lifestyle education and recreational programs

### **Social Security Administration**

115 Robert C. Daniel Pkwy.

Augusta, GA 30909

Phone: 1-800-772-1213

Web: [www.ssa.gov](http://www.ssa.gov)

Hours: 8:30 a.m. – 3:30 p.m., Mon.-Fri.

Svcs: information on retirement/disability benefits, SSI, survivor benefits, Medicare and obtaining or replacing Social Security cards

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**Soup Kitchen**  
*See Master's Table in this booklet*

**Storehouse at the Vineyard Augusta**

3126 Parrish Road  
Augusta, GA 30907  
Phone: 706-863-9766  
Hours: 11:30 a.m. to 1:30 p.m. on Thursdays  
Svcs: The Storehouse is a food pantry for homeless persons in Richmond County area; please bring a picture ID

**Threshold to Freedom**

*Shelter for single women*  
P. O. Box 913  
Augusta, GA 30903  
Phone: 706-799-9653  
Hours: 9:00 a.m. - 4:00 p.m.  
Svcs: a non-profit residential home for women; the mission is to empower women to acquire the skills necessary to live independently; require current clean police report, ID and \$150.00 up front

**United Way 2-1-1**  
P. O. Box 1724  
Augusta, GA 30909

Web: [ww.unitedway211.org](http://ww.unitedway211.org)  
Phone: 2-1-1 or call 706-826-1495  
Hours: 24 hours/7 days a week  
Svcs: this is a free and confidential community helpline available 24 hours, 7 days a week; to get or give help, call 2-1-1, for information and referral service for vital community needs: child-senior care, disaster relief; unemployment, food; housing, shelter, rent/utility assistance (also rural counties in the CSRA) mental/physical health; mentoring or tutoring after school programs, school supplies; clothing/uniforms; transportation; volunteer opportunities and more

**Veteran Services**

1101 15<sup>th</sup> Street  
Augusta, GA 30901  
Phone: 706-721-4301  
Hours: 8:00 a.m. - 4:30 p.m.  
Svcs: serves qualified veterans with little to no income; disabled or over 65; will assist in filing paperwork for payment and available housing at Georgia War Veteran's Home; will assist vets applying for VA disability plans, surviving spouse and children of deceased veteran; will give information and referrals to help prevent evictions, rapid re-housing and education (GI Bill)

**Walton Options**

948 Walton Way  
Augusta, GA 30901  
Phone: 706-724-6262  
Hours: 9:00 a.m. - 4:00 p.m., Mon.-Fri.  
Svcs: free services for disabled, blind and/or aged 55+ include advocacy; information and referral; community education and outreach; Peer Support pairs individuals with similar experiences and disabilities, with supporters acting as a role model and sharing life experiences; independent Living Skills taught on group/individual basis and include Personal Finance Management, Emergency Preparedness and more; Nursing Home Transition Program links individuals to services that allow them to move back into the community; also offer Older Blind Program to teach 55+ with visual impairments life skills in their homes and providing assistive technology. Tools for Life is an assistive technology loan program where consumers can pick up sanitized, used medical equipment. (Small fee might be charged.) Operation Independence offers home modifications such as grab bars, ramps and more for individual homes; employment services to help with job readiness skills training through the Ticket to Work Program

**WIC**

1916 North Leg Road  
Augusta, GA 30909  
Phone: 706-667-4287 (call first to be directed to clinic)  
Hours: 8:30 a.m. - 4:30 p.m., Mon.-Fri.  
Svcs: food supplement program; nutrition education; health referrals; formula provided for child's first year and juice and cereal after six months of age; children up to the age of five and pregnant women receive milk, juice, cereal, cheese, eggs, peas and beans, and peanut butter; also offers a late clinic one day a week